



Pop Quiz

Grade	11	Unit	7	Lesson		Coursebook Page	
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Student Name		Class		Date	
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1	Conflict can be a serious disagreement, like an argument .	
	A	True
	B	False

2	Identify the conflict resolution skill.	
	A	Let everyone know your way is the best
	B	Tell others what to do
	C	Blame others
	D	Being able to forgive

3	Identify the first step of problem solving .	
	A	Discuss solutions
	B	Make decisions
	C	Define the problem
	D	Apply a solution

4	Empathy is NOT being able to understand the feelings of others.	
	A	True
	B	False

5	In a team , unresolved conflicts can affect motivation and performance .	
	A	True
	B	False



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Answer Key

Q1	A
Q2	D
Q3	C
Q4	B
Q5	A

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